

# Phil & Teds



## Safety and Product Care

Warranty Card Please fill out and mail us your warranty card. This gives us helpful information and acts as a proof of purchase.

Product Instructions Make sure you have the relevant product instructions. Safe operation and use depends on carefully following these instructions

Safety Notices Ensure you read carefully all the safety information and warning notices. This is extremely important.

Explorer Buggy Warnings and Safety Notices Injury may result if you do not follow all safety precautions. Injury may result from improper use.

WARNING: Never leave children unattended. Take extra care with any child asleep in the buggy.

WARNING: Ensure that all locking devices are engaged before use. Any load attached to the handle affects the stability of the vehicle. Do not hang luggage or carry extra children on the buggy. Do not allow a child to stand on the seat. Do not carry extra weight over that allowed by the instructions. Do not place more than 3kg/7lbs in the parcel tray. This may damage the vehicle.

WARNING: Avoid serious injury from falling or sliding out. Always use safety harness. Always secure all safety harness straps. Ensure the safety harness is correctly fitted, adjusted and securing child firmly. Make sure children are clear before folding.

WARNING: Adjusting the buggy. Apply brakes when you park the buggy. Apply loading or unloading children.

WARNING: The single buggy is intended for children up to 4 years or maximum weight of 23kg/50lbs (4 years and 35kg/70lbs for doubles buggy).

WARNING: Do not push a child in the rear seat of a buggy without a heavier child being in the front seat. Do not modify the buggy or use accessories not designed for it. They may be unsafe.

WARNING: Care should be taken if stroller is used on stairs or escalators. If required, use the D-rings on the waist strap to attach and safety harness conforming to BS 6684

## Warranty and Service

Our Warranty and service policy We want to give owners confidence in the quality of all Phil & Teds products. They are fully warranted against defects in materials and workmanship for the warranty period. If the product fails due to a manufacturing fault we will repair it free of charge. If it is not practical for us to repair it we will replace it. If the products fail due to wear and tear, accident or negligence, or if it is outside the warranty period we will happily repair it for a reasonable charge.

Details of warranty Who is covered: Original purchaser buying new product from authorised dealer. Proof of purchase is required What is covered: Workmanship or materials that are faulty. Validity of time: 1 year from date of purchase. Validity of use: Must be used at all times in normal conditions, properly maintained and with the instructions being followed.

Customer costs: The customer is responsible delivery and its costs to the manufacturer or its representative for warranty or service; in addition, a service charge may apply (agreed at time with consumer). Limitations: Any consequential loss or damage directly or indirectly as a result of using the product. Claims: Contact retailer or the manufacturer (or agent). Policy exclusions: Second hand sales Modified product

Poorly maintained product Normal wear and tear, tyres (inc. punctures), fabric colour fastness, hand grip, fabric cuts. Improper use (by way of example only: abnormal use, not following instructions, abuse, child left unattended, locking devices not engaged properly, safety harness not used, excessive load, accessories incorrectly fitted or adjusted, brakes not applied. Where proof of purchase not provided or beyond time validity - a reasonable service charge and parts and labour may be payable. Manufacturer (or agent) will repair or replace at its option. Manufacturer (or agent) reserves the right to charge for policy exclusions' and freight back to the consumer. Requirements: Completed service form.

Place of service Contact Phil & Teds for the details of your nearest place of service - 102 Daniel Street, Newtown, Wellington, 06002, New Zealand. Tel + 64 4 3800 833 or email service@philandteds.com. Please note that the customer is responsible for arranging delivery and any inward freight charge to the manufacturer or its agent for warranty claims.

Form of Warranty The warranty protects the original purchaser against faulty workmanship and faulty items. This does not cover normal wear and tear, the tyres, the handgrip or punctures. This warranty is for 1 year from date of purchase. The product must be used at all times in normal conditions, satisfactorily maintained and with the manufacturer's instructions being followed, otherwise this warranty is invalid. The customer is responsible for delivery and its costs to the manufacturer for warranty claims. This warranty is only for the benefit of the original purchaser of the product from an authorised distributor. Proof of purchase is required. Any consequential loss or damage directly or indirectly resulting from the use of this product is expressly excluded from this warranty. The consumer may have additional rights in some countries or states.

## Accessories

The Cocoon - Cradle your sleeping newborn baby and lift out undisturbed from the buggy. Use the safety buckles to secure. Face baby toward or away from you. Un-zip on arrival for sleep and play.

Travel System Baby can go easily from car to buggy while sleeping. Fits most major car capsule brands.

The Race Seat - Breathable, padded contoured support for your little girl or boy racer. Start your engines! Parcel tray packing cell - This is so handy. Remove parcel tray contents without hassle - great for quick getaways & when folding buggy.

The fitted Lambskin - Pure and natural warmth, comfort and protection that only the finest lambskin can offer. Factory sanitised. Shaped and slotted for the buggy harness and coloured in stylish two tone. Buggy Bunny - Comfy buggy liner with warm fleece one side and cool cotton the other. Dacron inner with removable head support. Sleeping Bags - Made to fit our buggies and great for sleep overs for up to 3 year olds. Slotted to fit E3 buggy harness, most other brands and car seats too.

## Caring for your Explorer

Fabric care and cleaning The fabric is backed with a water-resistant coating. Brush off dirt. More intense cleaning can be done by hand, in warm water, using a mild natural soap. Rinse out soap. Do not use detergents or bleach. Air dry. The fabric is fade resistant but not fade proof; exposure to direct sunlight can fade the fabric.

Frame care and cleaning We recommend that dirt is brushed off the frame and wheels regularly. Clean with a non-abrasive household cleaner and soft cloth. Wash off sand and salt after beach activity. Always dry frame if wet.

Tyres & inner tube The valve is car-size. We recommend 20 - 22 psi. Releasing air gives a softer ride, but lower pressure reduces tread life. New inner tubes and tyres are generally available (2.5 x 12.5 inch tyre) from your dealer, cycle or specialist wheel shops. Standard tyre kits can repair punctures. A flat tyre can result from grit holding the valve open; to check, inflate tyre, deflate rapidly, and re-inflate. Tyres and tubes are not under warranty.

Rubber covers & grip Take care to avoid damage to the foam rubber. To replace: undo snaps; depress the nib springs and remove frame part. Replace, using soapy water for lubrication. Replace frame part; ensure nib springs engage. The foam rubber is not under warranty.

Routine inspection and maintenance Moving parts may need periodic lubrication. Inspect essential components for fraying (esp. webbing straps and safety harness), wear (esp. auto-locks, snap fasteners, button springs, tyres, plastic parts, zips and moving parts), security (esp. autolocks and caps which must not be loose) and freedom of movement (esp. wheels, nuts). Excessive wear can reduce effectiveness and safety.